

If you have any problems during the creation of the new account please call 956-381-8466 during bussiness hours.

Log on to [www.hidalgoad.org](http://www.hidalgoad.org)

Click on red box that reads On-Line Protest



Once you click on it you will be redirected to the E-Services Portal

If you are a new user then click on create a new user and create your account and if you have already E-filed before then enter your user name and password



## Welcome to the Hidalgo CAD E-Services Portal

Enter your login credentials below, then click login.

User Name:

Password:

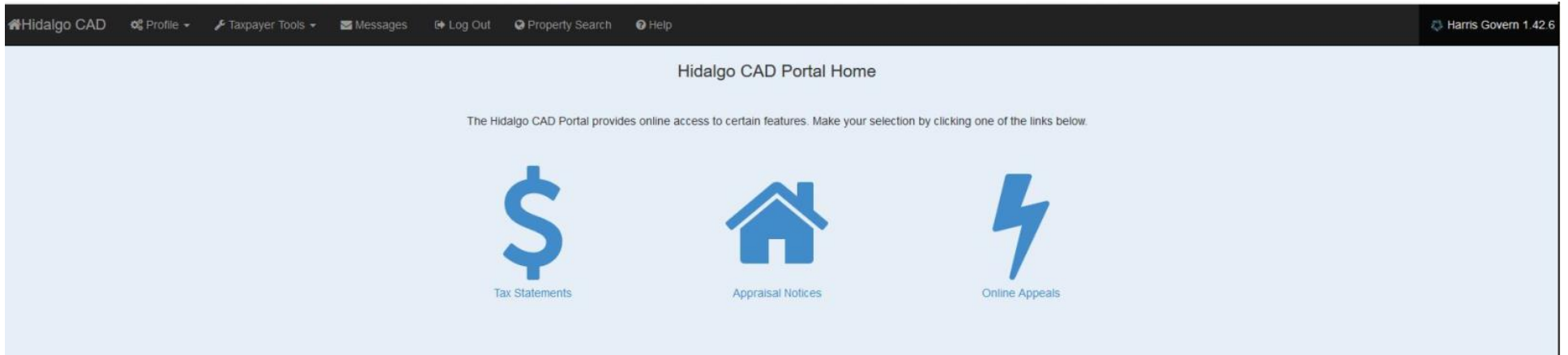
Login

Create New User

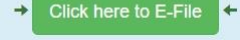
Forgot Password

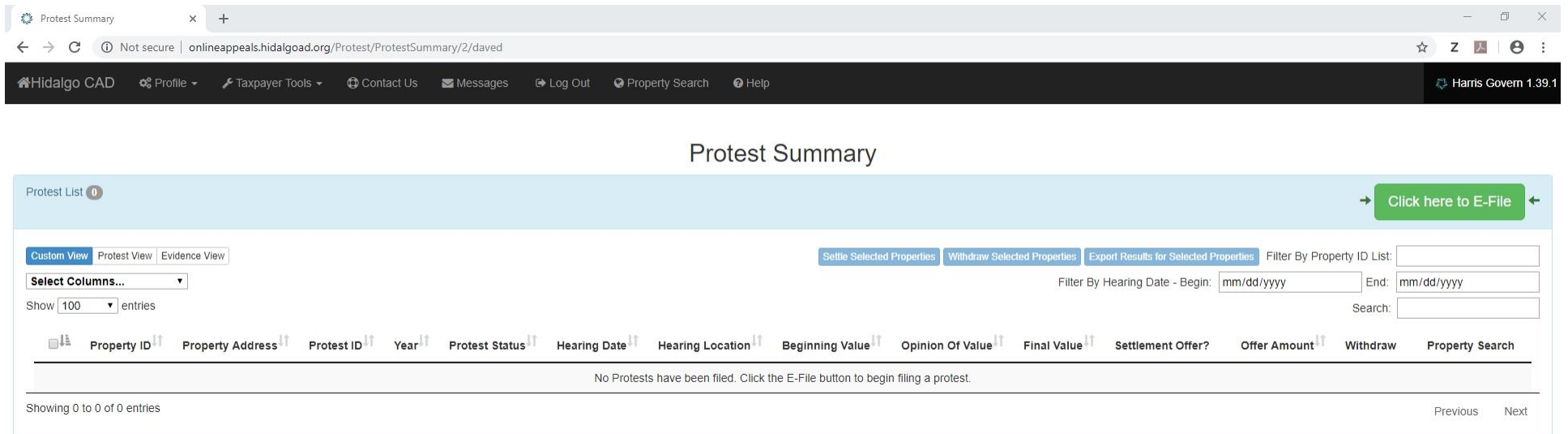
Forgot Username

Once you have logged on successfully  
Click on Online Appeals



In Order to view Properties under the account

Click on the  button on the top right-hand side of the screen.



Click on the check box next to the blue EFILE button and then click on E-File all Selected Properties

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## Electronic Protest Filing for 2019

Select the properties for which you wish to E-File. [Back to Protest Summary](#)

Select Properties 1

Select Columns... Show 100 entries Search:

<input checked="" type="checkbox"/>	E-File Protest	Property ID	Geographic ID	Type	Neighborhood	Property Address	Owner Name	Appraised Value
<input type="checkbox"/>	EFile	12345	A0000-00-000-0000-00	Real	A00000(Apple)	555 Apple Drive	John Doe	\$45,000

Showing 1 to 1 of 1 entries [Previous](#) 1 [Next](#)

[Back to Protest Summary](#) [E-File All Selected Properties](#)

Enter your protesting information in the comments section and daytime and evening phone number in corresponding box  
Once finished click on the submit button

Create Protest onlineappeals.hidalgoad.org/Protest/CreateProtest/2/daved/586419

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### E-File Protest Information

Enter information below for the protest(s). You will be able to view a list of protests after clicking the Submit button below.

Comments: (1024 characters maximum)  
My house is not worth this value.

Daytime Phone: 956-381-XXXX  
XXX-XXX-XXXX

Evening Phone: 956-313-XXXX  
XXX-XXX-XXXX

[Submit](#) [Cancel](#)

Click on Opinion of Value and type in the value you think your property is worth  
Click on protest reasons drop down box and choose the reason for protest.  
Once finished click on the submit button

Create Protest

Please verify the information you have entered and click "Submit" to submit your protest(s) or click the Edit button to make changes.  
Protest(s) with a reason in the 'Non-Filing Note' column will not be submitted. The records will be displayed for your confirmation on the next page.

Property ID	Owner Name	Property Address	Evidence Requested	Opinion of Value	Protest Reasons	Non-Filing Note
12345	John Doe	555 Apple Drive	False	60,000	1	

1 (Incorrect appraised (market) value)  
 2 (Value is unequal compared with other properties)

Click done once you have submitted successfully

Protest(s) Submitted Successfully

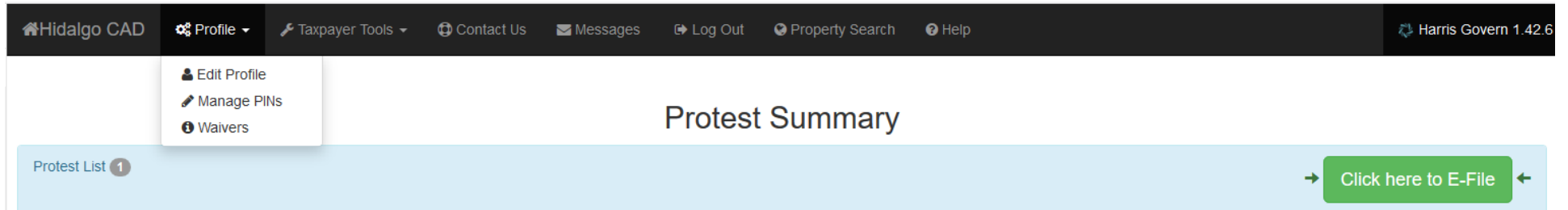
You have successfully submitted protest(s) on the records below unless there is a reason listed in the 'Non-Filing Note' column. This is your confirmation.

Property ID	Owner Name	Property Address	Evidence Requested	Opinion of Value	Protest Reasons	Non-Filing Note
12345	John Doe	555 Apple Drive	False	60000	2	

# Adding Multiple Properties to 1 Account

Click on Profile tab on the black tool bar

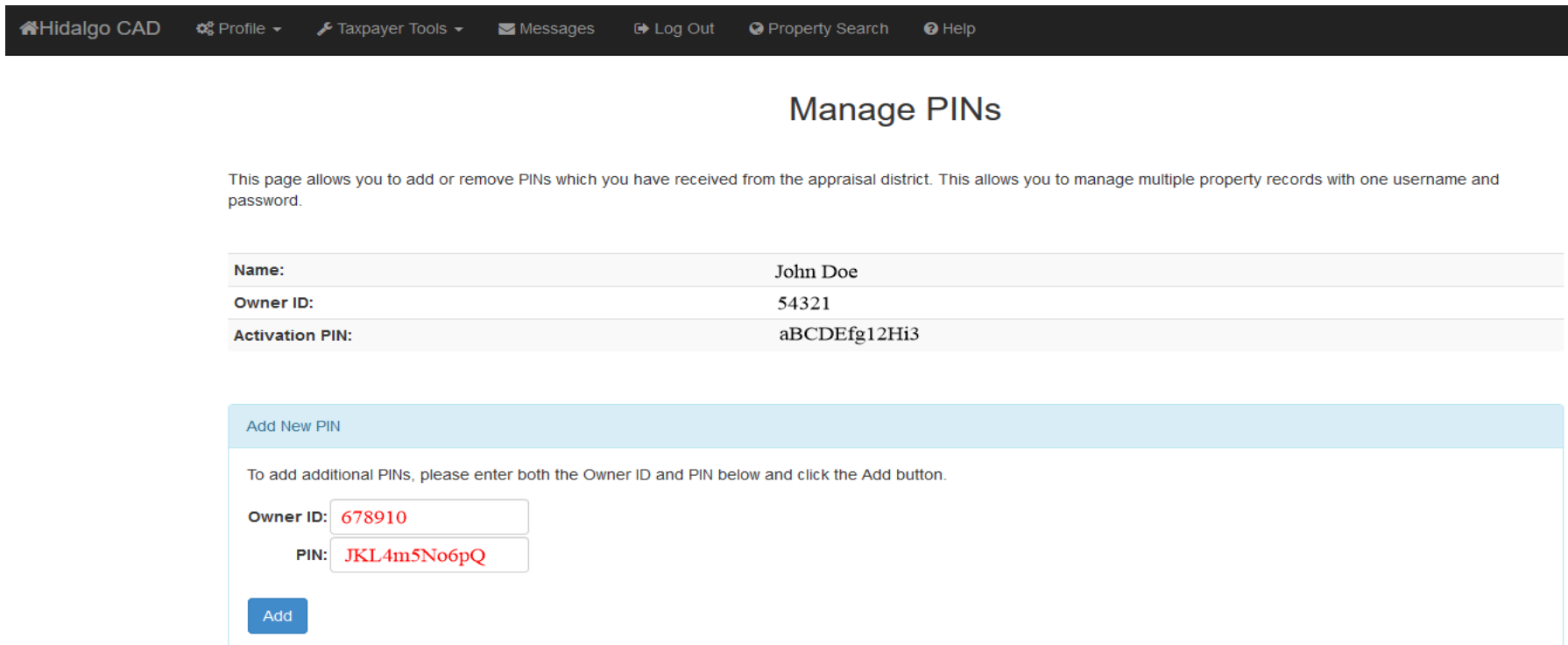
Then click on Manage Pins



The screenshot shows the top navigation bar of the Hidalgo CAD system. The 'Profile' tab is selected, and a dropdown menu is open, showing options for 'Edit Profile', 'Manage Pins', and 'Waivers'. The main content area displays 'Protest Summary' and a 'Protest List' with a notification icon. A green button labeled 'Click here to E-File' is visible on the right side.

Enter Pins in the Add New Pin Box

Once entered click the add button



The screenshot shows the 'Manage PINs' page. It includes a navigation bar at the top and a main heading 'Manage PINs'. Below the heading is a descriptive paragraph: 'This page allows you to add or remove PINs which you have received from the appraisal district. This allows you to manage multiple property records with one username and password.' Below this is a table with the following information:

<b>Name:</b>	John Doe
<b>Owner ID:</b>	54321
<b>Activation PIN:</b>	aBCDEfg12Hi3

Below the table is a section titled 'Add New PIN'. It contains the following text: 'To add additional PINs, please enter both the Owner ID and PIN below and click the Add button.' Below this text are two input fields: 'Owner ID:' with the value '678910' and 'PIN:' with the value 'JKL4m5No6pQ'. A blue 'Add' button is located below the input fields.